**Bug Report no.1**

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| ID number\* | #1 |
| Title\* | Locked out user |
| Reporter\* | Maria S |
| Submit Date | 15/04/2024 |
| URL | https://www.saucedemo.com/ |
| Platform (optional) | PC |
| Operating System (optional) | Windows 10 |
| Browser (optional) | Mozilla Firefox |
| Severity\* | Critical |
| Assigned to | Bogdan B |
| Priority\* | Critical |

**Description**\*

### When user logs in with valid credentials, user receives the error message: ‘**Epic sadface: Sorry, this user has been locked out.’**

**Steps to reproduce**

1. Web page https://www.saucedemo.com/ is accessed;
2. In the ‘Username’ field, we introduce name ‘locked\_out\_user’;
3. In the ‘Password’ field, password ‘secret\_sauce’ is introduced;
4. Press ‘Login’ button.

**Expected result**

After introducing the valid credentials, user is redirected to Homepage.

**Actual result**

### After introducing the valid credentials, the following error message is received: ‘**Epic sadface: Sorry, this user has been locked out.’**

**Notes**

This bug will affect all the other expected results of any other test made, by changing their status into ‘Blocked’ until this main issue is solved.